

StaffPlan Overview



StaffPlan for Community Care

StaffPlan is the advanced mobile care planning and management solution that maximises your customer service while cutting your operational costs.

Using readily available handsets your mobile workforce will be up and running quickly and able to manage their workload and your customer's care needs easily, efficiently and securely.



StaffPlan will transform your business through:

- **A single comprehensive view of your workforce and your customers** – An extensive care worker and service user database deployed right across your organisation streamlining processes and sharing information in real-time. Make faster and more informed decisions when managing staff and customers.
- **Simple visual interfaces** – With extensive use of drag and drop functionality your care planners can make and approve changes to schedules and customer needs quickly and simply.
- **Smart allocation** – The advanced autoallocation roster optimisation tool is proven to significantly reduce costs whilst maintaining quality of care. By combining lowest cost routing with customer and staff preferences you have control over expenses while ensuring continuity of care and the ability to meet special requirements. Routing expenses can be calculated automatically with the mapping add-on, reducing administration and ensuring accurate payments.
- **Instant management oversight** – Interactive wallcharts provide graphical displays of visit schedules and status in real time. Built in escalation means you can automatically contact customers or staff if schedules need to be modified at short notice.
- **Built for a mobile workforce** – Your care workers can check live schedules and service user information and then capture data including arrival and departure times with a simple touch-in/touch-out system linked to their mobile phone. Staff no longer need to carry a laptop to have all the information they need at their fingertips.
- **Already in use Australia wide** – StaffPlan is currently running across the country with a proven return on investment. StaffPlan can be hosted on your network or you can take the worry out of managing hardware by hosting with us on our secure high availability dedicated servers

Seeing StaffPlan in action will change your mind about what is possible when delivering care to the community. Contact Belgravia Health & Care now for an obligation free demonstration.

